

CAVAGO CREW PROGRAMME

TERMS & CONDITIONS

These Terms & Conditions govern participation in the **Cavago Crew Programme** ("Programme") and form a contractual agreement between the participating riding centre ("Participant") and Cavago Technologies Ltd ("Cavago"). By signing up for the Programme, the Participant agrees to the following terms:

1. Eligibility & Commitment

- 1.1. The Programme is exclusively available to up to 10 selected riding centres that have signed up as a Cavago host.
 - 1.2. The Participant must enter into a contractual agreement with Cavago for a minimum period of **three (3) months** ("Contract Period").
 - 1.3. During the Contract Period, the Participant must use the Cavago platform for all bookings and transactions related to their equestrian services.
 - 1.4. If the Participant wishes to discontinue the Programme after the Contract Period, they must notify Cavago in writing.
 - 1.5. Cavago reserves the right to remove a Participant from the Programme if they do not meet the required commitments.
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2. Cavago Crew Merchandise Pack

2.1. Upon acceptance into the Programme, the Participant will receive a **Cavago Crew Pack**, which includes the following items with Cavago branding:

- **Saddle pad**
- **Polo shirt**
- **Cap**
- **Water bottle**
- **Tote bag**

2.2. Merchandise is allocated based on the following performance criteria:

- The first merchandise bundle will be earned **after signing up to Cavago on a minimum of a 5% commission package and completing a minimum of five (5) transactions.**

- Additional merchandise bundles will be awarded for every **50 transactions thereafter**.
- A maximum of **10 bundles** will be issued per facility.

2.3. Merchandise packs will be dispatched at the **end of each month**, based on the total eligible transactions recorded.

2.5. The estimated delivery time for merchandise packs is **up to two (2) weeks** from the date of dispatch.

2.6. After the three-month contractual obligation expires, if the Participant continues to use the Cavago platform for bookings, they will remain a member of the Cavago Crew and continue receiving merchandise bundles based on transactions at the end of each month until the maximum of ten (10) bundles is met.

2.7. By remaining a member of the Cavago Crew after the Contract Period expires, the Participant will be given priority access to future merchandise and prize incentives as part of the ongoing Programme.

3. Termination & Merchandise Retraction

3.1. If the Participant decides to discontinue the use of the Cavago platform after the initial three-month commitment period, they will be removed from the Programme.

3.2. Cavago reserves the right to **retract any merchandise** issued under the Programme if the Participant ceases to meet the eligibility criteria or fails to fulfill their contractual commitments.

3.3. Cavago may terminate the Participant's involvement in the Programme at its discretion if the Participant is found to be in breach of these Terms & Conditions.

4. General Terms

4.1. Participation in the Programme does not establish any partnership, joint venture, or employment relationship between the Participant and Cavago.

4.2. Cavago reserves the right to modify, suspend, or terminate the Programme at any time. In such cases, Participants will be given reasonable notice.

4.3. These Terms & Conditions shall be governed by and construed in accordance with the laws of England and Wales.

4.4. The courts of England and Wales shall have exclusive jurisdiction with respect to any disputes arising out of or in connection with this Agreement.

By signing up for the **Cavago Crew Programme**, the Participant acknowledges that they have read, understood, and agreed to these Terms & Conditions.

For any queries regarding the Programme, please contact Cavago at **hannah.stevens@mycavago.com**

Signed

Date